

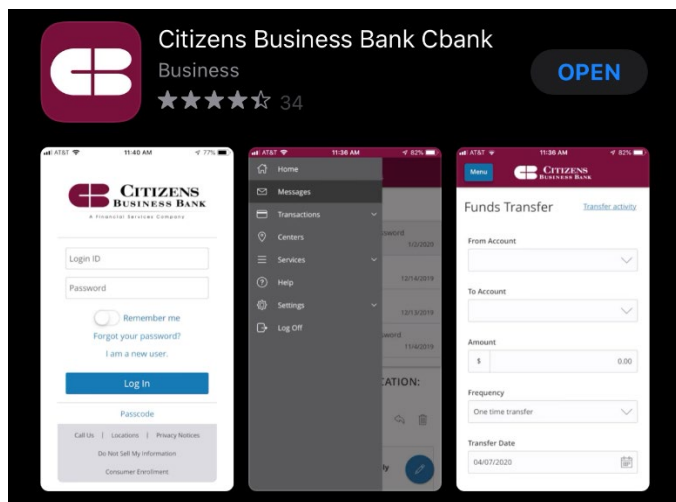
Follow the instructions below to begin using your new Online Banking mobile banking app.

1. If you have the Personal Mobile Banking app (below) installed, please uninstall it before proceeding.



Personal

2. After you have logged in to your new Online Banking service and created a new password, you will be able to use your updated credentials to access the new mobile banking app.
3. Go to your mobile device's app store.
4. Search for **"Citizens Business Bank CBank Mobile Banking"** in the Apple App Store or the Google Play Store, and download:



5. Use your existing Login ID and new password to access your new mobile banking app.